

## A New Look For Your Electric Bill

The bill you have just received from Pioneer Electric Cooperative, Inc. has a new look!

The new bill design is a result of our desire to provide our members with the most information possible in the best format available.

Please review this brochure and call one of our representatives if you have questions or comments.

## Pioneer Electric Cooperative, Inc.

### *Offers:*

- Budget billing
- Online bill viewing
- Automatic bank payments
- Surge protection equipment
- Heat pump and water heater rebates
- Home energy audits
- Community programs
- Scholarship program
- Safety demonstrations
- Pioneer Electric Area Roundup (PEAR) Program

### Important Service Information

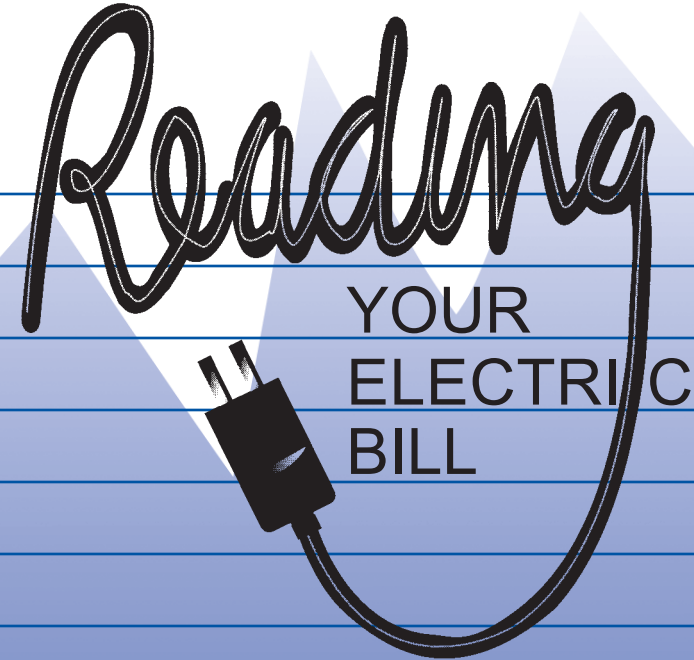
Telephone . . . . . 620.356.1211  
620.356.1462  
Toll free . . . . . 800.794.9302  
Outage reporting . . . . . 620.356.1462  
Website . . . . . [www.pioneerelectric.coop](http://www.pioneerelectric.coop)

Office location:  
1850 W Oklahoma, Ulysses, KS

Open Monday-Friday  
8:00 a.m. to 5:00 p.m.



A Touchstone Energy® Cooperative 



# How To Read Your Bill

## Who do I contact if I have questions?

Call PEC at the phone numbers indicated, visit our website or stop by our office.

## Account Information

This area provides your account information for this service location.

## Rate and Metering Information

Your rate/tariff category, meter number, number of days between readings, actual meter reading and usage appears in this location.

## Cooperative Information

Services, events and updates pertaining to you and your cooperative will be found in this area.

## Member's Interests

PEC has a mission to meet and exceed the expectations of our members. If you are interested in any of the topics listed, check the appropriate box and a PEC representative will contact you regarding your interests. A blank line is provided for any additional interests not listed.

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**pioneer electric cooperative, inc.**  
1850 W. Oklahoma Ave.  
Ulysses, KS 67880  
A Touchstone Energy® Cooperative

ANY MEMBER  
123 ANY STREET  
ANYTOWN KS 99999

C- P- 4 3

### KWH USAGE HISTORY

Current Month's Average KWH Per Day 71

Average Electric Service Cost Per Day 6.90

KWH Used One Year Ago 3503

www.pioneerelectric.coop  
Billing questions, call 620-356-1211  
Emergencies or new service, call 620-356-1462  
Or call the toll free number for either, 800-794-9302  
Please see back of bill for additional messages.

Due in Office by 5 p.m. 08/26/2005

ACCOUNT NUMBER	BILLING DATE	BILL TYPE	SERVICE DESCRIPTION							
999999	08/03/2005	Regular	123 ANY STREET							
RATE AND METERING INFORMATION										
RATE TARIFF	METER #	TYPE	FROM	TO	DAYS	PREV	PRES	MULT	USAGE	
A-00-Single Phase	999999	KWH	06/25/05	07/18/05	23	40359	42000	1.0	1641	
Messages									Charge Detail	\$ Amount
PREVIOUS BALANCE									227.20	
Payment Received 07/12/2005, Thank You!									227.20	CR
BALANCE PRIOR TO THIS BILLING									0.00	
Surge Protection Install									15.00	
Surge Protection Monthly -JUL									4.95	
Surge Protection Monthly -AUG									4.95	
Prepay Surge Protection Monthly -SEP									4.95	
Surge Protection State Tax									1.58	
Surge Protection Local Tax									0.15	
KWH Charge									149.51	
1641 KWH @ 0.091110									149.51	
Customer Charge									8.50	
Collection Fee									12.00	
Local Tax (if applicable)									0.85	
<b>Total Amount Due</b>									<b>202.44</b>	
<b>Penalty Applied After 5 p.m. 08/26/2005</b>									<b>4.05</b>	
<b>Amount Due After 5 p.m. 08/26/2005</b>									<b>206.49</b>	

Retain top portion for your records and return bottom portion with your payment.

CHECK BELOW IF YOU ARE INTERESTED IN:

ACH Payment

Whole Home Surge Protection

On-Line Bill Viewing

PEAR

Water Heater/Heat Pump Rebates

Propane

\_\_\_\_\_  
(Other, please list)

Name: ANY MEMBER

ACCOUNT NUMBER	999999
Amount Due in Office by 5 p.m. 08/26/2005	202.44
Amount Due After 08/26/2005	206.49

PIONEER ELECTRIC COOPERATIVE, INC.  
PO BOX 369  
ULYSSES KS 67880-0369 01

## KWH History

The graph on the bill shows the last 13 months of usage, the average day's use and the average cost per day. These totals include monthly usage, service charge and sales tax.

## Did PEC receive my last payment?

This section shows total activity since your last bill, ending with your balance forward, if any. If any of this information does not match your records, please call the PEC office.

## What have I been billed?

A detailed list of charges for this bill will be listed in this area.

## What do I owe and when is it due?

The total amount due upon receipt of this bill is shown. A bill is past due and a penalty assessed if received after the date and time indicated. If this amount is not paid, your account is subject to disconnect.

## How do I make my payment?

Be sure to return the bottom portion of the bill with your payment. You have several options to choose to pay your bill.

1. Pay by bank draft or ACH. This will require you to make arrangements at the PEC office.
2. Mail your payment in the return envelope provided.
3. Pay in person at the PEC office.
4. Place your payment in the drop box at the PEC office.

## Composite billing

Composite billing is used only for members with five or more service accounts. We will bill more than one account by group bill code - please contact our office for more information or if you have questions.